



Important Account Information

Terms and Conditions

If your account was set up over the Internet, you have already read and agreed to 800Link's Terms and Conditions. Otherwise, you will be prompted to read and agree to the Terms and Conditions the first time you log on to your account over the Internet. The complete Terms and Conditions are included as page two of this document.

Term of Service

800Link services are provided on a month-to-month basis. You may cancel your account at any time without further obligation (see Closing Your Account below).

Maintaining Your Account

Your 800Link voice mail account is a pre-paid account. This means that the account should never carry a negative balance. By default, your account is set up to be automatically recharged, relieving you from the responsibility of initiating each payment made to your account. If you prefer, you may choose to initiate each payment yourself. If you select this option, you take on the responsibility of making sure that your account balance does not fall below zero. If your account balance falls below zero, your account will be subject to service interruption.

Monthly Billing

Your 800Link account will be billed once each month, usually on the anniversary of the creation of the account. If you have chosen to initiate payments to the account, it is important to know when billing will take place so that you can make arrangements to have the account sufficiently funded.

Closing Your Account

800Link will not automatically close your account. If you no longer have need for your 800Link account, simply notify us that you wish to cancel your service. You can do this by phone, fax, mail or e-mail. If you choose to cancel service in writing, be sure to include the account number, the name on the account and contact information in case we need to get in touch with you. No matter what method you use to cancel your service, you will be provided with a confirmation code assuring that your account has been closed. If you do not receive a confirmation code, your account has not been closed and you should contact Customer Service as soon as possible.

800LiNK

Terms & Conditions

These Terms and Conditions constitute an agreement ("Agreement") between you ("Customer") and 800LiNK, Inc. ("800LiNK") for services provided to Customer ("Services").

1. TERM

The term of this Agreement begins on the date Services are activated for Customer. This Agreement will continue from month to month until terminated by either party pursuant to the terms hereof.

2. BILLING AND PAYMENT

All 800LiNK services are offered on a pre-paid basis. 800LiNK requires a one time pre-payment at the time of service activation. After the initial pre-payment is exhausted, additional payments will be charged automatically to the initial method of payment unless alternate payment arrangements have been made with 800LiNK. Accounts falling below a positive balance are subject to service interruption. The billing period ends at 11:59 PM CT on the eve of the anniversary date of activation of Services. Billed charges may include monthly fees, monthly minimum usage requirements and usage charges, depending upon the services provided to Customer.

3. ROLLOVER MINUTES

Rollover minutes are monthly plan minutes or minute pack minutes that have not been used. At the end of a billing cycle, any unused minutes are converted to rollover minutes. Rollover minutes are good for up to twelve months from the date the minutes were originally issued. After twelve months have passed, unused rollover minutes will expire. In the event an Account is terminated, all unused minutes are permanently cancelled. Minutes are not transferable and are not redeemable for cash or services.

The minutes that an account has available at any time is referred to as the minute pool. The minute pool includes plan minutes, minute pack minutes and rollover minutes. Minutes used are applied to the minute pool in the following order: 1. Current plan minutes 2. Additional minute pack purchases 3. Oldest rollover minutes

4. TERMINATION / REFUND POLICY

Services are provided on a month-to-month basis and may be terminated at any time. Acceptable methods of notifying 800LiNK that an account is to be terminated are telephone, fax, e-mail or U. S. Post. At the time an account is terminated, a confirmation code is issued to confirm the account has been closed. Customer will be provided this code by some convenient means. If Customer does not receive a confirmation code, the account has not been terminated and should contact 800LiNK as soon as possible.

Customer understands and agrees that 800LiNK may at any time, and without notice to Customer terminate, modify, suspend, disconnect, discontinue, or block access to some or all of the features of the Services if:

- Customer fails to pay any amount owed to 800LiNK within 5 days after the due date.
- 800LiNK determines that Customer's use of the Services violates or has at any time violated this Agreement.
- 800LiNK determines that Customer's use of the Services violates or has at any time violated any applicable law or regulation.
- 800LiNK determines that such action is necessary to maintain or improve the Services, to prevent fraud or misrepresentation by affirmative acts and/or omissions, to protect other users or third parties, or for any other good cause.
- For any other reason 800LiNK would restrict access to the Services, including but not limited to compliance with requests by law enforcement or other government agencies.

Upon any termination, 800LiNK may immediately deactivate or delete Customer's Account and all related information and files in Customer's Account and/or bar any further access to such files, information, or the Services. Any funds remaining from payments after all charges have been satisfied will be refunded to Customer. 800LiNK shall not be liable to Customer or any third party for any reason for terminating Customer's use or access to the Services.

5. DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY

800LiNK will use reasonable efforts to provide the services specified herein, but makes no warranty of any kind, whether expressed or implied, for the service it provides. 800LiNK disclaims any warranty of merchantability or fitness for a particular purpose. The liability of 800LiNK or its agents, for damages arising out of interruptions, delays, errors, loss of data or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to Customer for the period of service, during which, such interruptions, delays, errors, loss of data or defects in transmission occur. 800LiNK is not liable for any act or omission of any other company or companies furnishing a portion of the service, including delays or interruptions in the provisioning of service.

6. MODIFICATION OF SERVICE

800LiNK reserves the right to eliminate and/or modify service offerings upon not less than thirty days prior notice to Customer.

7. GOVERNING LAW

The parties agree to submit to the Courts of Illinois only, any dispute arising out of this Agreement or related thereto, and consent to the jurisdiction of said Courts and further agree that any and all matters of dispute shall be adjudicated, governed and controlled under and by Illinois.

8. ENTIRE AGREEMENT

This agreement represents the entire understanding between the parties. There are no representations, warranties, agreements or understandings, oral or written, between the parties not fully expressed herein.

This document was last modified on December 30, 2010